

# Nursing and Memory Support Care

## Frequently Asked Questions

### Do you accept Medicare and Medicaid?

Yes. Masonic Village is Medicare and Medicaid-certified. Medicare can assist in covering medical bills both on or off-campus. Any services provided by Masonic Village medical staff would be billed to your insurance. Services provided by physicians or outside healthcare providers, such as dentists or hospitals, would be billed directly by those providers.

When a resident in nursing care reaches around \$20,000 in remaining assets, they must contact the Finance Department to start the process for Medical Assistance (Medicaid). This program assists with covering charges at the facility when assets deplete. All residents must maintain eligibility for Medical Assistance and other third-party payers by preserving financial resources for the cost of their care and services.

### What furnishings are offered in my accommodation?

Accommodations in the Sturgeon Health Care Center are private and shared-private. An electric twin bed, night stand with lamp, recliner, dresser and closet are provided. A flat-screen television is attached to the wall for each resident, and cable is included in the daily rate.

### May I bring my own furnishings?

Additional furnishings and personal items (pictures, remembrances from home, etc.) may be brought as space permits. This could include a favorite chair, small table, ottoman or bookcase.

### What clothing should I bring?

We recommend you bring clothing comfortable for everyday wear. We provide weekly laundry services for a monthly fee, or family may provide laundry services should they wish. If you are utilizing our laundry services, your clothing will be marked with your name when laundered. Masonic Village will provide towels and linens.



### Do I need a Financial or Medical Power of Attorney?

We ask all residents to appoint a Financial and Medical Power of Attorney to handle their needs when they are no longer able to do so. The same person can be appointed for both, or a different person can be appointed for each.

### What activities are available?

Recreation staff provide a variety of engaging activities, planned programs and therapeutic options, while also offering individual opportunities to pursue personal interests.

Regularly offered activities include: creative arts, music, gardening, lifelong learning, crafts, pet visits, socials, outings, intergenerational programs, entertainment, community service projects, visitations and special events.

In addition to a variety of music offered through programs and entertainment, residents have access to music therapy services. Music therapy refers to clinical and research-based group and individual music interventions. Opportunities are provided for singing, moving, reminiscing, instrument playing, performing, relaxing and interacting with others.

### Are hair care services available on-site?

Hair care services are provided through on-site salons. Appointments may be scheduled through staff on your neighborhood.



### How can I attend Worship Services?

Spiritual services are an important part of our caring community. The Pastoral Care Department provides worship services, counseling, Bible studies, neighborhood services and individual visitation. A worship service is held weekly in the resident neighborhoods.

### Where will I eat meals?

Breakfast, lunch and dinner are served every day in the Country Kitchen on each neighborhood. Choose your meal from a daily menu. A dietitian or dietary manager is available, by appointment, to discuss your special diet requests or requirements.

### How will I obtain prescription medications?

Masonic Village has made arrangements with a pharmacy which participates with several prescription drug plans to provide your medications.

### Who oversees medical care?

Physicians affiliated with several local hospitals are available to oversee your care. We also have several on-site clinics, including occupational, physical and speech therapies; phlebotomy; and podiatry. Should a specialist be needed, staff will arrange referrals and appointments on your behalf.

### May I visit with family off campus?

Yes, family and friends can arrange to pick you up for an off-campus activity for the day. When you plan to be away for holidays and special occasions, it is helpful to let nursing staff know about your plans at least a week in advance, so they can plan for medications to be sent along with you and obtain the required authorization of a physician.

### How can I set up a Personal Care Account for personal funds?

A Personal Care Account can be set up by the Finance Department for you to maintain personal spending money. Staff can assist you with depositing or accessing funds.

### What happens if my assets deplete?

Financial assistance is available to those who qualify. It is required that your financial resources are preserved for the cost of your care and services, and our staff will help you to identify all available financial assistance when needed.